

Aerial Imagery Client Admin Guide

Step-by-step instructions for the client administration tool



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The HxGN Content Program offers an e-commerce service to download or stream geospatial content. The Client Account Administration Tools allows the account administrators to manage their Streaming Service account. This user guide provides a quick overview of each of the features available for account administrators.

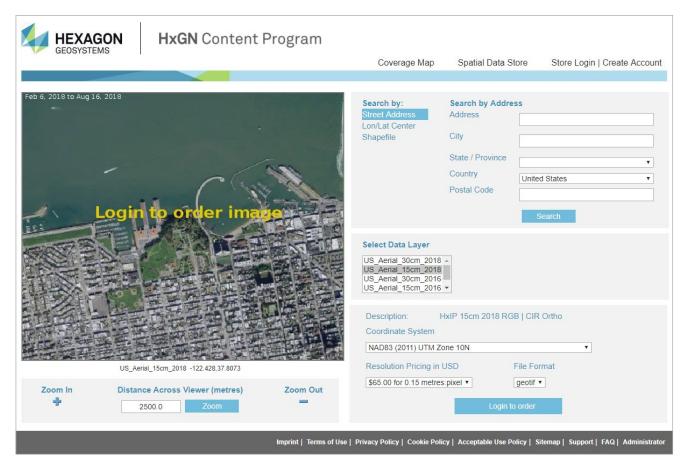
To start the process, you will need to log into your account. Thereafter you will be able to manage your account information, administer user licences for entire departments, update your login information and payment details.

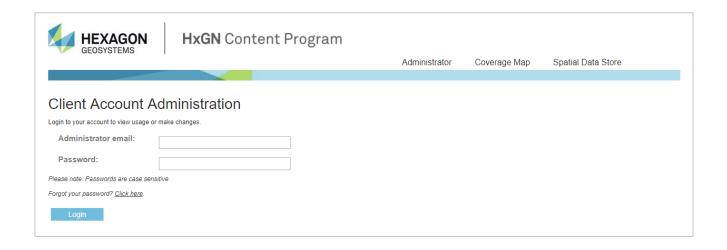
This document provides step-by-step instructions on getting the most from our Streaming Subscription service. If at any time you have additional questions or need assistance on features not covered here, contact our support team at support.content@hexagon.com.

Access the Spatial Data Store: https://services.hxgncontent.com/admin/acct-admin.do

1. Login

To login to the Client Account Administration page navigate to the following URL https://services. hxgncontent.com/admin/acct-admin.do or click on the Account Administration link located at the bottom right corner of the page.

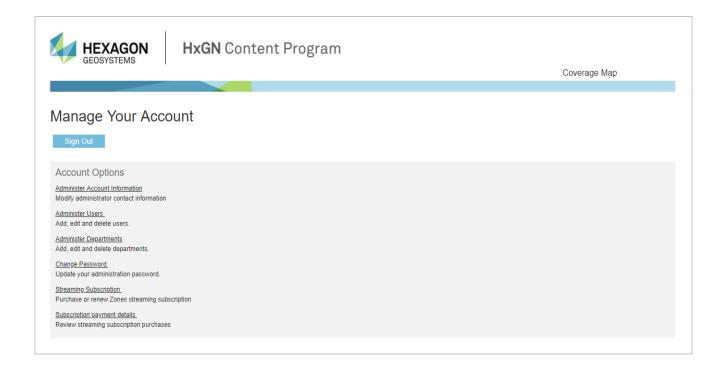




2. Manage Your Account

After logging-in users will land at the Account Administration homepage, which is broken out into the following sections:

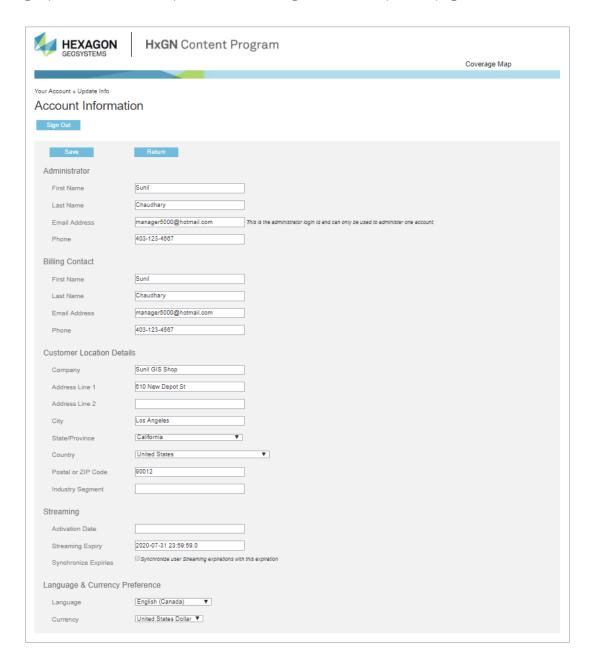
- Administer Account Information
- Administer Users
- Administer Departments
- Change Password
- Streaming Subscription
- Subscription Payment Details.



3. Account Information

In each of the Administrator, Billing Contact and Company Information sections, account administrators can change or update information in any of the available fields. To save any updates or changes made to information on this page, click the Save button located at the top of the page. Click on Return to the previous screen. **Note:** Under the Administrator Section, the email you enter for the Administrator will be the email used to login into the Client Admin Tools, this email may be different than the billing contact.

The Streaming section indicates when your Streaming Service account is set to expire. You also have the option to Synchronize this end date to all your Streaming Service users by checking the "Synchronize user Streaming expirations with this expiration" and clicking Save at the top of the page.

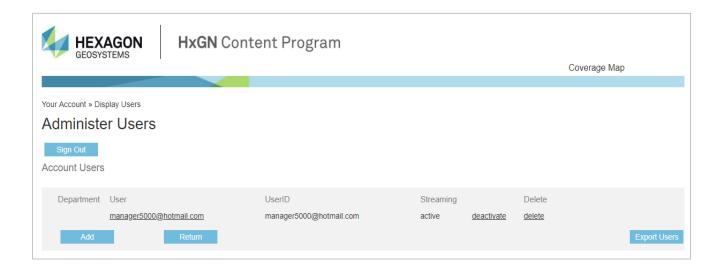


4. Administer Users

In this section you will have the ability to add, edit or delete users on your account. You can **activate/deactivate** Streaming Service status for users by clicking on the links.

Users can also be added or deleted. When the *Delete* link is selected, a confirmation page is displayed. To continue press the *Yes* button or to cancel the action, press the *No* button.

To export all the Account Users information into an excel spreadsheet, you can click the *Export Users* button. Click on *Return* to return to the previous screen.

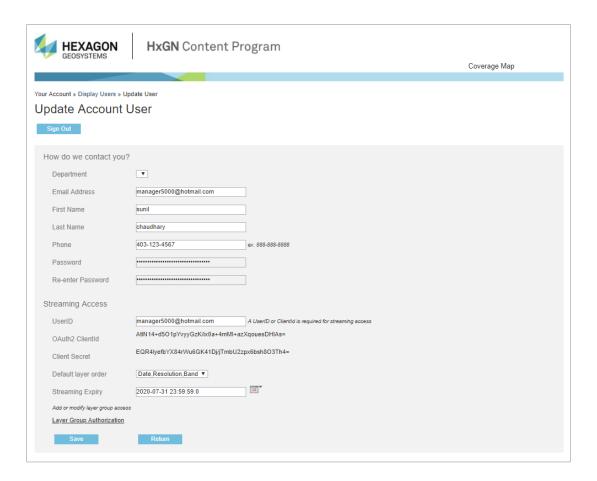


To edit a user, click on the username which opens the user record. Update or change user information, and passwords. If you have added Departments to your company you can put the user into a department using the drop down, if not, this field can be left blank.

Clicking the *Add* button in the lower left-hand portion of the page allows you to enter the relevant information of a new user. Once required fields are populated, press the *Save* button to complete the addition of a new user to your account.

Under the **Streaming Access** section of this page, users manage the Streaming Service user login as well as default style, and expiry for streaming access which may be different then the account expiry. To save your changes, click the **Save** button located in the lower right-hand portion of the page. Click on **Return** to return to the previous screen. Note: The UserID is the login which users use to access the Streaming Service, UserID may be the users email address or any short form you may want to use.

The Layer Group Authorization link can be used to grant specific layers to the user. For example if you want the user to only access the cached layers you can go to this section and select only the cached layers and click save.



5. Administer Departments

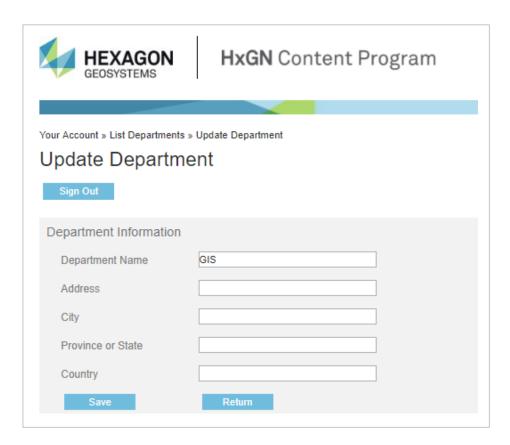
On this page you will be able to add Departments to your company to better organize users and your account reporting.

From this page you will be able to delete existing Departments by clicking on the *Delete* link, if you wish to modify an existing Department click on the department name, and if you wish to add a new Department to your company click on the *Add* button. Click on *Return* to return to the previous screen.



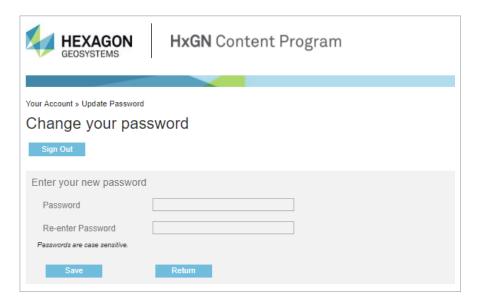
To Add/Modify a Department put in the Department name and click on the *Save* button.

Note: Department Name is the only required field in this form. Click on *Return* to return to the previous screen.



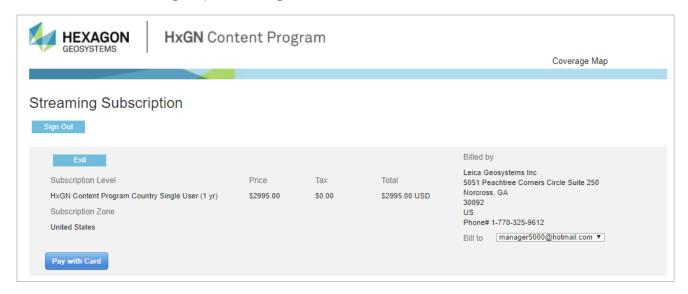
6. Change Your Password

From this page you can change your admin password. Enter the new password of your choice and then reenter to confirm in the Password Confirmation field. Press the Save button to apply your changes. Click on Return to the previous screen.



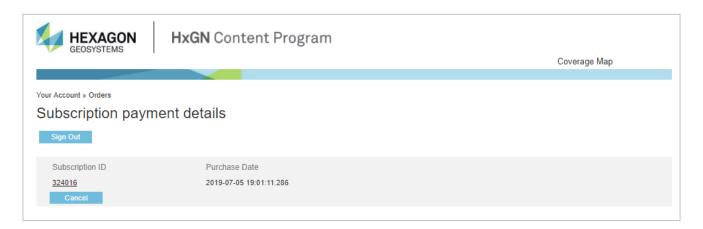
7. Streaming Subscription

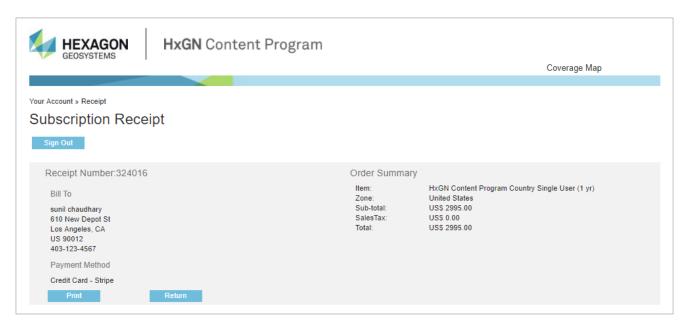
In this section you can purchase a subscription for the Streaming Service or renew your subscription for the year. Simply click on the subscription option you wish to purchase and click on the Pay with Card button. This will activate/renew your Streaming Service subscription. Note: This section only pertains to accounts which were purchased off the website, and are single use licenses. If you have purchased your subscription through a reseller, or another sales agent, please disregard.



8. Subscription Payment Details

This section will show you payment history of your Steaming Service Subscription including the date when the subscription was activated, and payment details. Note: This section only pertains to accounts which were purchased off the website, and are single use licenses. If you have purchased your subscription through a reseller, or another sales agent, please disregard.





Tips – to navigate back to previous screens do not use your browsers back button, use the navigation trail links located directly below the Hexagon logo or the *Return* button.

When finished administrating an account, be sure to log out by pressing the Sign Out button located just below the title area near the top of the page.



The HxGN Content Program Support Team is here to help. Should you require assistance or would like additional information, please email us at **support.content@hexagon.com**.

